

The White Hart Inn

Room Reservation

Terms and Conditions

The terms and conditions set out below apply when making a reservation at The White Hart Inn – Margaretting Tye. By confirming your reservation with full payment you agree to the terms and conditions outlined within this document.

We reserve the right to amend our terms and conditions at any time and therefore we ask that you read through this document each time you make a reservation with us.

Check-in & check out

Check in is from 15:00 – 22:00 on the date of arrival. If you wish to check-in after 22:00 please do contact us ahead of your stay and we will ensure arrangements are made for you to gain access to your room. If rooms are available before 15:00 an early check in can be considered - this must be agreed in advance with The White Hart Inn.

Please collect your room key from the main bar when you arrive, the lovely team will then direct you to your room. If arriving after 22:00 please follow arranged instructions to gain access to your room.

Check-out is at 10:00 on the date of departure. If you wish to check out after 10:00 this may be possible at a fee of £15 per hour. No later than 12pm. Please do enquire about late check-out in advance to ensure that we are able to facilitate this.

Upon Check- out please leave the room key in the door.

Room prices

Prices are per room, per night, and are inclusive of VAT.

Prices below do not include Christmas Eve, Christmas Day, Boxing Day, New Year's Eve, and New Year's Day.

	Nightly Rate
Double Room with Bath	£105
Double Room with Shower	£99

If you wish to bring along your dog an addition of £10 per night, per dog will be added to your stay. The White Hart Inn will only accept well behaved dogs and this addition is to be agreed upon booking. The White Hart Inn reserves the right to terminate your stay without refund if not agreed in advance.

If you wish to consume any alcohol in your room that has not been purchased from The White Hart Inn a £20 per person corkage fee will be charged.

Parking

Guests are permitted to use the car park for the duration of the stay. Your number plate must be added to your contact form upon arrival as this information will help us to locate you in the event your car alarm sounds. The White Hart Inn does not accept responsibility for any damage, loss of vehicles or property in the car park.

Cancellations

Cancellations must be made within 14 days of the date of arrival for a full refund to be issued. It is at the discretion of The White Hart Inn for any refund to be made with less than 14 days cancellation notice. Once your stay has commenced no refund will be issued if you cancel the remainder of your stay. If you wish to amend the date(s) of your stay you can do so at no extra charge with 10 days' notice.

In the unlikely event that The White Hart Inn cancel your stay due to unforeseen circumstances beyond our control (for example: a fire or flooding) a full refund of your reservation will be made. The White Hart Inn shall not be liable for any further action.

Damage and charges

The White Hart Inn reserves the right to deduct charges from any debit or credit card used to secure a booking in the event of the following :-

A cleaning charge will be applied for excessive spillages, damage, or stains to the carpet, wallpaper, linen, or furniture. This amount will be decided appropriately once the room is assessed.

Smoking – For the comfort and safety of all guests smoking is not permitted inside the rooms, this includes the use of e-cigarettes. A £75 cleaning fee is charged in any instance of a guest smoking inside. In the event that smoking causes activation of the fire alarm system, resetting fees and fire authority attendance costs will be added additionally to the cleaning fee.

Lost room keys are charged at £50 per key.

The White Hart Inn is not liable for any injury, loss or damage to you or your property through the duration of your stay.

If you or your guest cause damage or loss of any kind to The White Hart Inn, other guests, or their property, you (as the person making the booking) will be responsible for that damage or loss and you shall be liable to pay The White Hart Inn the amount required to make good such damage or loss.

Behaviour

If you or your group cause damage to The White Hart Inn, other guests, or their property, or breach any of these terms and conditions stated above. Including using unacceptable behaviour and language towards other guests and staff, we reserve the right to cancel your reservation with immediate effect without refund or compensation and if necessary remove you from the property instantly. As well as refuse future reservations from you and/or refuse you entry or accommodation to any part of The White Hart Inn.

Contact Details

The White Hart Inn will ask you to fill out your contact details on arrival. To include, name, email address, contact number, home address, car registration, nationality, and your date of birth failure to comply with the completion of this form may result in your stay being terminated.

Please note that your contact details will be held on file and The White Hart Inn will opt you in to receive our monthly newsletter and promotional notifications should you wish to opt out. Please email Office@thewhitehart.uk.com